

## CUSTOMER GRIEVANCES REDRESSAL

Name : Ambit Finvest


Grievance Redressal Mechanism :- <https://finvest.ambit.co/contact-us/customer-grievances?activeTab=Customer%20Grievances>

Level 1:

### Write to us

Write in to [customercare@ambit.co](mailto:customercare@ambit.co) or call us on our customer care number +91 91159 98000.


 [customercare@ambit.co](mailto:customercare@ambit.co)

 +91 91159 98000


Level 2:

### Nodal Officer

If the resolution provided at Level 1 does not meet your expectation, please give us 7 working days to resolve it, you can approach our Nodal Officer through any of our access channels mentioned below:

 **Ms. Pratiksha Pawar**

 [nodalofficer.sme@ambit.co](mailto:nodalofficer.sme@ambit.co)


 022-68410054


Level 3:

## Principal Nodal Officer (PNO) Grievance Redressal Officer

If the resolution provided at Level 2 does not meet your expectation, please give us 7 working days to resolve it, you can approach our Principal Nodal Officer through any of our access channels mentioned below:

 Mr. Vaseem Khan

 [principalnodalofficer@ambit.co](mailto:principalnodalofficer@ambit.co) /  
[grievance.sme@ambit.co](mailto:grievance.sme@ambit.co)


 022-68410051

Level 4:

## Redressal of the Grievances as per the RBI Ombudsman Scheme

If after having followed Levels 1, 2 and 3 your issue remains unresolved or if you have not received a response within 30 days of lodging a complaint, you may approach the Banking Ombudsman appointed by the Reserve Bank of India.

 <https://cms.rbi.org.in>

 Centralised Receipt and Processing Centre at Centralised Receipt and Processing Centre, Reserve Bank of India, 4th Floor, Sector 17, Chandigarh - 160017