

CUSTOMER GRIEVANCES REDRESSAL

Name : Ambit Finvest

Grievance Redressal Mechanism :- <https://finvest.ambit.co/contact-us/customer-grievances?activeTab=Customer%20Grievances>

Level 1:

Write to us

Write in to customercare@ambit.co or call us on our customer care number +91 91159 98000.

 customercare@ambit.co

 +91 91159 98000

Level 2:

Nodal Officer

If the resolution provided at Level 1 does not meet your expectation, please give us 7 working days to resolve it, you can approach our Nodal Officer through any of our access channels mentioned below:

 Ms. Pratiksha Pawar

 nodalofficer.sme@ambit.co

 022-68410054

Level 3:

Principal Nodal Officer (PNO) Grievance Redressal Officer

If the resolution provided at Level 2 does not meet your expectation, please give us 7 working days to resolve it, you can approach our Principal Nodal Officer through any of our access channels mentioned below:

 **Mr. Vaseem Khan**

 principalnodalofficer@ambit.co /
grievance.sme@ambit.co

 **022-68410051**

Level 4:

Redressal of the Grievances as per the RBI Ombudsman Scheme

If after having followed Levels 1, 2 and 3 your issue remains unresolved or if you have not received a response within 30 days of lodging a complaint, you may approach the Banking Ombudsman appointed by the Reserve Bank of India.

 <https://cms.rbi.org.in>

⑨ Centralised Receipt and Processing Centre at Centralised Receipt and Processing Centre, Reserve Bank of India, 4th Floor, Sector 17, Chandigarh - 160017